

Personal data protection according to the LOPD (Data Protection Act)

CALEYRO APARTAMENTOS, in application of the regulations regarding personal data protection, informs that the personal data collected through the forms on the website: caleyroapartamentos.com, is included in the specific automated files of users of CALEYRO APARTAMENTOS services.

The purpose of the collection and automated treatment of personal data is the maintenance of the commercial relationship and the performance of information, training, advice and other activities of CALEYRO APARTAMENTOS.

This data will only be transferred to those entities that are necessary for the sole purpose of fulfilling the aforementioned purpose.

CALEYRO APARTMENTS adopts the necessary measures to guarantee the security, integrity and confidentiality of the data in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and the free movement of such data.

The user may at any time exercise the rights of access, opposition, rectification and cancellation recognised in the aforementioned Regulation (EU). These rights may be exercised by the user by sending an email to: hello@caleyroapartamentos.com or to the following address: Calle Santa Gema 24. 29640. Fuengirola.

The user declares that all the data provided by him/her are true and correct, and undertakes to keep them updated, communicating any changes to CALEYRO APARTMENTS.

Purpose of the processing of personal data:

For what purpose will we process your personal data?

In CALEYRO APARTAMENTOS, we will treat your personal data collected through the website: caleyroapartamentos.com, with the following purposes:

1. In case of contracting the goods and services offered through CALEYRO APARTMENTS, to maintain the contractual relationship, as well as the management, administration, information, provision and improvement of the service.
2. Sending information requested through the forms available in CALEYRO APARTAMENTOS.
3. To send bulletins (newsletters), as well as commercial communications of promotions and/or advertising of CALEYRO APARTMENTS and its sector.

We remind you that you can oppose the sending of commercial communications by any means and at any time, by sending an e-mail to the address indicated above.

The fields in these registers must be filled in, and it will be impossible to carry out the purposes expressed if these data are not provided.

How long will the personal data collected be kept?

The personal data provided will be kept for as long as the business relationship is maintained or you do not request its deletion and for the period of time for which legal responsibilities may arise from the services provided.

Legitimation:

The processing of your data is carried out on the following legal bases that legitimise the processing:

1. The request for information and/or the contracting of CALEYRO APARTMENTS services, the terms and conditions of which will be made available to you in any case, prior to any eventual contracting.
2. The free, specific, informed and unequivocal consent, as we inform you by making this privacy policy available to you, which after reading it, if you agree, you can accept by means of a declaration or a clear affirmative action, such as ticking a box provided for this purpose.

If you do not provide us with your details or if you do so incorrectly or incompletely, we will not be able to deal with your request, making it completely impossible to provide you with the information requested or to carry out the contracting of services.

The data will not be communicated to any third party outside CALEYRO APARTMENTS, unless legally obliged to do so.

As data processors, we have contracted the following service providers, who have undertaken to comply with the applicable regulations on data protection at the time of contracting them:

- Apartamentos Caleyro SL, with address at __C/ Santa Gema nº 24, 29640 Fuengirola, Málaga.
- B-93.406.098, provides tourist accommodation services.
- You can consult the privacy policy and other legal aspects of the company at the following link:

Data collected by users of the services

In the cases in which the user includes files with personal data in the shared hosting servers, CALEYRO APARTAMENTOS is not responsible for the non-compliance by the user of the RGPD.

Data retention in accordance with the LSSI

CALEYRO APARTAMENTOS informs that, as a data hosting service provider and by virtue of what is established in the Law 34/2002 of 11th July of the Information Society and Electronic Commerce Services (LSSI), it retains for a maximum period of 12 months the essential information to identify the origin of the hosted data and the moment in which the service was initiated. The retention of this data does not affect the secrecy of communications and may only be used within the framework of a criminal investigation or for the safeguarding of public security, being made available to judges and/or courts or the Ministry that so requires.

The communication of data to the Forces and Corps of the State will be made in accordance with the provisions of the regulations on personal data protection.

Intellectual property rights

CALEYRO APARTAMENTOS is the owner of all copyrights, intellectual and industrial property rights, know-how and any other rights related to the contents of the caleyroapartamentos.com website and the services offered on it, as well as the programmes necessary for its implementation and related information. The reproduction, publication and/or non strictly private use of the contents, total or partial, of the website caleyroapartamentos.com is not allowed without prior written consent. Intellectual property of the software The user must respect the third party programmes made available by CALEYRO APARTAMENTOS, even if they are free and/or publicly available. CALEYRO APARTAMENTOS has the necessary exploitation and intellectual property rights of the software. The user does not acquire any right or licence for the contracted service, over the software necessary to provide the service, nor over the technical information for monitoring the service, with the exception of the rights and licences necessary for the fulfilment of the contracted services and only for the duration of the same. For any action that exceeds the fulfilment of the contract, the user will need written authorisation from CALEYRO APARTAMENTOS, being forbidden to access, modify, visualise the configuration, structure and files of the servers property of CALEYRO APARTAMENTOS, assuming the civil and penal responsibility derived from any incidence that could be produced in the servers and security systems as a direct consequence of a negligent or malicious action on their part. Intellectual property of the hosted contents It is forbidden to use the services

provided by CALEYRO APARTAMENTOS contrary to the legislation on intellectual property and, in particular: - The use that is contrary to Spanish laws or that infringes the rights of third parties. - The publication or transmission of any content that, in the opinion of CALEYRO APARTAMENTOS, is violent, obscene, abusive, illegal, racial, xenophobic or defamatory. - The cracks, serial numbers of programmes or any other content that infringes the intellectual property rights of third parties. - The collection and/or use of personal data of other users without their express consent or in contravention of the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data. - The use of the domain's mail server and email addresses for sending unsolicited bulk email. The user bears full responsibility for the content of his website, transmitted and stored information, hypertext links, third party claims and legal actions with reference to intellectual property, third party rights and the protection of minors. The user is responsible with respect to the laws and regulations in force and the rules that have to do with the functioning of the online service, electronic commerce, copyright, maintenance of public order, as well as universal principles of Internet use. The user will compensate CALEYRO APARTAMENTOS for the expenses generated by the imputation of CALEYRO APARTAMENTOS in any cause whose responsibility is attributable to the user, including fees and expenses of legal defence, even in the case of a non-final judicial decision.

Protection of the hosted information

CALEYRO APARTMENTS makes security copies of the contents hosted on its servers, however, it is not responsible for the loss or accidental deletion of data by users. Likewise, it does not guarantee the total replacement of the data deleted by users, since the aforementioned data could have been deleted and/or modified during the period of time elapsed since the last backup. The services offered, except for the specific backup services, do not include the replacement of the contents kept in the security copies made by CALEYRO APARTMENTS, when this loss is attributable to the user; in this case, a fee will be determined according to the complexity and volume of the recovery, always with the previous acceptance of the user.

The replacement of deleted data is only included in the price of the service when the loss of the content is due to causes attributable to CALEYRO APARTAMENTOS.

Commercial communications

In application of the LSSI. CALEYRO APARTAMENTOS will not send advertising or promotional communications by e-mail or any other equivalent means of electronic communication that have not been previously requested or expressly authorised by the addressees of the same.

In the case of users with whom there is a previous contractual relationship, CALEYRO APARTAMENTOS is authorised to send commercial communications referring to

products or services of CALEYRO APARTAMENTOS that are similar to those that were initially contracted by the client.

In any case, the user, after proving their identity, will be able to request that no more commercial information is sent to them through the Customer Service channels.